SHRI BALBIR K. PUNJ: We seek the protection of the Chair. ...*(Interruptions)*... Sir, we seek the protection of the Chair.

डा. अखिलेश प्रसाद सिंह : सभापति महोदय, दूसरा सवाल जो इन्होनें लैंड रिफार्न्स का उठाया हैं, वह स्टैट सब्जेक्ट है। ...(**व्यवधान**)...

श्री सभापति : मंत्री महोदय, सबकी तरफ से मैं एक प्रश्न पूछ लेता हूं कि जितने छोटे किसान है और जिनकी होल्डिंग छोटी है, उनके लिए आप कर्जे की तो व्यवस्था करत हैं, लेकिन वह कर्जा केवल खेती के काम के लिए लिया जाए, इसकी व्यवस्था करते हैं। उनकी कुछ सोशियल कमिट्मेंट्स होती है जिनके कारण वे मनी-लैंडर्स से कर्जा लेते हैं और जिस समय फसल पकती है, वह मनी –लेंडर खेत में पहुंच जाता हैं। उस समय आपके MSP से मंडी में काम चालू नहीं होता हैं, जिसके कारण किसान को उस समय डिस्ट्रैस सेल करनी पड़ती है। उस डिस्ट्रैस सेल से किसान को किस प्रकार से बचाएं,उसका एक तरीका है कि कानून बना हुआ है, मनी लेंडर एक्ट तो है ही, जितने भी कोआपरेटिण्स के गोदाम है, उन गोदामों मे कई, स्टेटस ने कर रखा है कि 75 परसैंट आफ दि कमोडिटीज कॉस्ट, वे उनको पेमेट कर देतें हैं और जिस समय किसान को मंडी में ज्यादा कीमत मिलती है , उस समय वह अपना अनाज ले जाकर मंडी में बेच देता है। इसको आप लागू कर दें तो इस समस्या का अधिकांश समाधान हो जाएगा। ...(व्यवधान)... Next Question डा. छत्रपाल सिंह लोधा।

मोबाइल वैनों के माध्यम से टिकटों की बिक्री

82. डा. छत्रपाल सिंह लोधा :"
प्रो. रामबख्श सिंह वर्मा :

क्या रेल मंत्री यह बताने की कृपा करेंगे कि :

(क) क्या यह सच है कि सरकार मोबाइल वैनों द्वारा रेल की टिकटें बेचने की योजना बनाने जा रही है ,

(ख) यदि हां, तो इस योजना का ब्यौरा क्या है, और

(ग) यह योजना कब तक प्रारंभ कर दिये जाने की संभावना है ?

रेल मंत्रालय में राज्य मंत्री (श्री आर.वेलू) : (क) से (ग) एक विवरण सभा पटल पर रख दिया गया है।

विवरण

(क) से (ग) मोबाइल वैनों के माध्यम से अनारक्षित टिकटों की बिक्री की व्यवस्था

† सभा में यह प्रश्न डा. छत्रपाल सिंह लोधा द्वारा पूछा गया।

पश्चिम मध्य रेलवे,जबलपुर के भोपाल और कटनी शहरों में चालू है । बहरहाल, इस व्यवस्था में आगे और विस्तार करने की किसी योजना पर विचार नही किया जा रहा है ।

Sale of tickets through mobile vans

†*82. DR. CHHATTRAPAL SINGH LODHA:ft
PROF. R.B.S. VARMA:

Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that Government are going to formulate a plan to sell rail-tickets through mobile vans;

(b) if so, the details of the plan; and

(c) by when the scheme is likely to be launched?

THE MINISTER OF STATE IN THE **MINISTRY** OF RAILWAYS (SHRI R. VELU): (a) to (c) A Statement is laid on the Table of the Sabha.

Statement

(a) to (c) A system of selling of unreserved tickets through Mobile Vans is in operation in Bhopal and Katni cities of West Central Railway, Jabalpur. However, at present there is no plan under consideration to further extend this system.

डा. छत्रपाल सिंह लोधा : सभापति जी, मै केवल एक प्रश्न पूछना चाहूंगा । मेरे प्रश्न का (क) भाग है कि इन दोनों शहरों में इस योजना का क्या परिणाम प्राप्त हुआ है, कितना लाभ रेलवे को मिला है ? (ख) भाग है कि दूसरे शहरों में इस योजना को लागू न करने के क्या कारण है ? और (ग) भाग है कि क्या इस योजना में बेरोजगार युवकों को सम्मिलित किया जाएगा ?

SHRI R. VELU: Sir, in Indian Railways, today, we carry about 14 million people daily, of whom only a small percentage of 3.8 alone travel through reservation. In order to help the unreserved category of passengers in getting the tickets, without going to the stations at the last minute, standing in queues and getting frustrated, we started the scheme on an experimental basis in the West Central Region, more particularly in Bhopal and Jabalpur wherein two places, nemely Katni and Bhopal, were selected.

† Original notice of the question was received in Hindi,

††The question was actually asked on the floor of the House by Dr. Chhattrapal Singh Lodha.

डा.छत्रपाल सिंह लोधा : यह तो आपने लिखकर दे दिया है ।

SHRI R. VELU : I am coming to that.

डा. छत्रपाल सिंह लोधा : यह तो आप लिखकर दे चुके हैं ।

श्री सभापति : आप मंत्री जी को बोलने तो दीजिए ।

SHRI R. VELU: Please listen to me... *{Interruptions)*... Please listen to me. I have not completed even one sentence and you are raising another! What is it?

DR. CHHATTRAPAL SINGH LODHA: No, I am not raising another point.

SHRI R. VELU: Sir, this scheme was introduced on 1.8.2003 in Katni and on 3.8.2003 in Bhopal. Sir, it is found that this is not very encouraging, in the sense that from the point of employment, only one booking clerk and one security guard alone be theemployee there. The average daily number of tickets issued in only 250 in Katni and 650 in Bhopal. Though it is not cost effective, we are not withdrawing the Scheme. We have already provided for various modes of booking in the railways, like, both computerisation and manual, it may be the booking house, the booking agency, out-agency, even today, technology-wise, Internet or your cell phone Computerised System UTS or SPTM. These are the things that we have introduced. So, the opportunities are meant for booking, not for going in for mobile vans.

डा.छत्रपाल सिंह लोधा : सर, सही मायनों में मेरे प्रश्न के तीनों भागों में से एक भाग का भी उत्तर नहीं आया । मैंन पूछा था कि इस योजना के परिणाम क्या रहे, रेलवे को कम्पेरिटिव्ली इसमें कितना लाभ रहा ? दूसरे शहरों में इस योजना को लागू न करने के क्या कारण है ? और क्या बेरोजगारों को इस योजना में शामिल किया जाएगा,टिकट बेचने में ?

SHRI R. VELU: Hon. Member, I have already explained this. It is not a lucrative scheme. Now, the advanced technology has come to stay. We have introduced on a grand scale the UTS (Unreserved Ticketing System). You can obtain the ticket three days in advance to any station. That is available now. This is what we have introduced two years ago. Mobile Van Scheme is neither employment-oriented nor is it beneficial from the point of view of the Railways. We are only taking it to the doorstep of the customer and that too on a small scale. That is why I am saying it

is neither beneficial to the Railways nor is it for the purpose of employment generation. We are not planning to increase to any further.

PROF. R.B.S. VARMA: Sir, the first part of my question is this. What is the experience of selling unreserved tickets through mobile vans? I would like to know whether this system is fruitful or not. Part (b) of my question is: What was the reason for the introduction of this system? What is the thought behind the decision not to further extend this system? I am putting the questions in English because I think he can't understand Hindi.

SHRI R. VELU: Sir, I am afraid, either I have not made myself clear or the Members are not getting me clear. I have answered all the points raised. One thing that I answered is that it is to take our own system of selling tickets to the doorstep of the customers who want to buy tickets. But we find that it is not very successful. Only 250 tickets are sold in two spells, that is, 7 to 11 in the forenoon and 4 to 8 in the afternoon. It is uneconomical. The customers may be happy. But it doesn't' mean that we can extend it. It is done on a small scale. We have now provided for advanced technologies to get the tickets. They can take the printout in their own inter-net today. That is available. Therefore, the question of extending it further does not arise. It is not economical.

श्री मती सुषमा स्वराजः माननीय सभापति जी, धन्यवाद । मैं मंत्री महोदय से यह जानना चाहूंगी कि क्या उन्हें जानकारी है कि इंडियन एअरलाइन्स की तर्ज पर, प्राईवेट ट्रैवल एजेन्ट्स के थ्रू , रेलवे की टिकटें बिकवाने का भी एक पाइलेट प्रोजेक्ट रेलवे ने शुरू किया था और उस प्रोजक्ट के चलते रेलवे को बहुत रेवेन्यू मिल रहा था, आम उपभोक्ता को भी बहुत राहत मिल रही थी, लेकिन इस सरकार ने आ कर वह पाइलेट प्रोजेक्ट खत्म कर दिया । मैं जानना चाहूंगी कि वह स्कीम क्यों खत्म की गई ? एक तरफ आप मोबाइल वैन से लोगों को टिकटें बिकवाने की बात कर रहें हैं,दूसरी तरफ एक बहुत अच्छी स्कीम, जो पिछली सरकार ने शुरू की थी, प्राइवेट ट्रैवल एजेन्ट्स के माध्यम से टिकटें बिकवाने की, उसे आपने बंद कर दिया, तो आपने उसे क्यों बन्द कर दिया और क्या आप उसे वापस शुरू करेंगे ?

SHRI R. VELU: The hon. Member has raised this point. It is not done by private agencies. It is departmental selling. The Department hires a mobile vehicle and it goes to the appointed places for selling the tickets. That is one. The second point which the hon. Member has raised is that the Airlines are doing private selling. Today, the Railways have a system

of selling through the private agencies, namely, city-booking agencies. There are out-agencies also. These are the agencies available.

SHRIMATI SUSHMA SWARAJ: Why did you close down that scheme?

SHRI R. VELU: I never said that they were closed down. At two places the experiments are going on. We have not closed them down. We have not closed down both Katni and Bhopal. What I said was that we were not extending it further.

SHRIMATI SUSHMA SWARAJ: Three agents were allowed to operate under this scheme and all those three agents have been told that you are closing down the scheme.

SHRI R. VELU: We have not closed down mobile van scheme. It is done only on an experimental basis. We are not further extending it. *(Interruptions)*... We will see what further results accrue and then we will think of closing.

SHRIMATI SUSHMA SWARAJ: You have closed down that scheme also. *(Interruptions)*...

SHRI R. VELU: We have not closed that *(Interruptions)*... We have not closed that.

SHRI RAJEEV SHUKLA: Sir, the hon. Minister has just now told that the mobile scheme is not turning out effective. What is the status of e-ticketing and mobile phone ticketing? What is the percentage of ticket sales through these channels?

SHRI R. VELU: Sir, e-ticketing is going on on an experimental basis. We have not yet made it on a commercial basis. The mobile phone ticketing is on the way. Again, it is on an experimental basis. We will try to improve this and see that this facility is available in the country as a whole.

श्री अबू आसिम आज़मी : महोदय, मैं आपके माध्यम से मंत्री जी से यह जानना चाहता हूं, रेलवे से जुड़ा हुआ सवाल है कि जब ट्रेन में सफर करते है तो कौन-सा स्टेशन आएगा, यह पता नही चलता है, खास तौर से लोकल ट्रेन में। मुम्बई भी एक ऐसी जगह है जहां पर रोज़ नये-नये टूरिस्ट आते हैं और आदमी जब भीड़ में चला जाता है तो अगला स्टेशन कौन सा आएगा, यह उसे पता नहीं चलता। क्या मंत्री जी ऐसा कुछ सिस्टम शुरू करने वाले हैं कि रेलेव के अंदर,

डिब्बे के अंदर यह अनाउंसमेंट होता रहे और लोगों को पता चले कि यह स्टेशन आने वाला है और यह ट्रेन कहां तक जाने वाली है ?

†**شری ابو عاصم اعظمی :** مہودے، میں آپ کے مادھیم سے منتری جی سے یہ جاننا چاہتا ہوں، ریلوے سے جڑا ہوا سوال ہے کہ جب ٹرین میں سفر کرتے ہیں تو آگے کون سا اسٹیشن آئے یہ پتہ نہیں چلتا ہے، خاص طور سے لوکل ٹرین میں- گا، ممبئی بھی ایک ایسی جگہ ہے جہاں پر روز نئے نئے ٹورسٹ آتے ہیں اور آدمی جب بھیڑ میں چلا جاتا ہے تو اگلا اسٹیشن کون سا آئے گا، یہ اسے پتہ نہیں چلتا- کیا منتری جی ایسا کچھ سسٹم کرنے والے ہیں کہ ریلوے کے اندر، ڈبے کے اندر یہ انا ؤنسمنٹ ہوتا رہے اور لوگوں کو پتہ چلے کہ یہ اسٹیشن آنے والا ہے اور یہ ٹرین کہاں تک جانے والی ہے-

SHRI R. VELU: Sir, the suggestion of the hon. Member is well taken. In fact, we have given instructions to see that this kind of public address system is installed in the coaches which we are now trying to manufacture. Secondly, these are all old coaches. Hon. Members are well aware that this system of making an announcement about the coming stations in advance is available elsewhere in the other countries. We have also introduced it in certain trains. The suggestion is well taken. In future, we will see to it that this is done especially in sub-urban trains in which large number of people travel. They are not able to identify the stations.

SHRI G.K. VASAN: Sir, as the Minister has said, 14 million people travel through the Railways which is the largest mode of transport in the world. Now railway bookings are done only through the railway stations and airports. In order to make it easy, can a scheme be introduced by which the Railways itself could give authorised agents? This kind of a scheme will definitely help the unemployed youth and the handicapped persons. Is there any such proposal before the Ministry?

SHRI R. VELU: Sir, we have already got this system of authorised agents. This system is already in vogue. Perhaps this element of handicapped persons can be introduced here. Already, reservation is there for them. Sir, his suggestion is well taken. We will see as to what can be done.

Rail accidents

*83. SHRI DATTA MEGHE: Will the Minister of RAILWAYS be pleased to state:

(a) the details of rail accidents occurred in various part of the country during the last three years, year-wise;

†Transliteration in Urdu Script.